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## Carpet Yarns

### SCRIA Newsletter

October 2011

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### From the Presidents Desk

As the national body representing our entire industry, we recently decided to change the name of the Association to SCRIA so that the name could property represent all players in the industry. Other than one Australian course, Asset Maintenance – Carpet Cleaning, Australians have generally relied on the international body, IICRC, for training. With few exceptions, there has not been an alternative. For many years they have offered courses for all aspects of the industry. To my knowledge, there is no likelihood that their training topics will reduce but they have decided to change their name to 'The Clean Trust'. In doing so, they appear to have the reverse opinion to our Association in having a name that represents all members of the industry. Who is correct? You can form your own opinion but if any of you use LinkedIn you will have noticed an enormous amount of international resistance to the name change.



I apologise for the fact that the planned protocols for Water Damage Restoration are progressing slowly. We would have liked to have a document for you to utilise over the coming 'storm season'. Please remember that all members of the Restoration Council are volunteers, all of whom run their own businesses. Time devoted to preparing these documents mean time away from their own businesses and often loss of income. As a famous New Zealander once said, 'It won't happen overnight, but it will happen.'

In our industry, we are commencing the 'busy season'. Take it while it is there so that you can put plenty of turkey on the table for Christmas.

Regards,

Gary

SCRIA National President

### QLD Chapter Report



Firstly I would like to welcome our newest members to SCRIA. David from Sun State Carpet Cleaning. Thank you for joining

SCRIA and I hope we can help you to further your business in the industry.

Oliver Threlfall CEO of Steamatic is making big impressions on our southern SCRIA members with his informative presentation on "Technology and Innovation in the Restoration industry" – how SCRIA members can access and take advantage of capital-intensive infrastructure to better service their clientele. Its now finally our turn. This is defiantly one meeting that should not be missed.

Oliver's presentation will feature:

- 1) Large Scale Desiccant technology - its place in the market, how to sell and how to benefit, desiccant versus refrigerant.
- 2) Vacuum Freeze Drying - how to dry an ice block without ever getting wet
- 3) Hydrogen Peroxide Vapour - four to five fold bacteria and virus eradicator – it's true and it's easy
- 4) "Resurrection" - bringing sensitive structures and belongings back from the dead with minimal labour!

**The meeting will be held 24/11/11 at Wynnum Manly Leagues Club 92 Wondall Rd Manly West.** If you would like to have dinner at the Leagues club please be there by 6pm as the presentation will start at 7pm sharp. Dinner is available at the bistro at your own cost.

### Meeting Dates

Qld meetings are now fixed at the last Thursday of every second month. Fixing a date and day will allow QLD members to plan their meeting attendance. All meetings will now be held at the Wynnum Manly Leagues Club 92 Wondall Rd Manly West.

The following dates are booked in:

- Thursday 24th November 2011 – Guest speaker – Oliver Threlfall CEO of Steamatic Australia
- Thursday 31st January 2012
- Thursday 28th March 2012

Scott De Vere  
SCRIA QLD Chapter President

### VIC Chapter Report

Firstly I would like to thank Oliver Threlfall from Steamatic for inviting SCRIA members to his premises. We had an overwhelming number of members and guests attend the event. Oliver and his staff kindly gave us a comprehensive tour of their factory in Breside. Our members were given the opportunity to see Steamatics newest technology at work. I think I can say on behalf everyone that attended that it was amazing. Thank you again Oliver!





Jenny Boymal and I recently attended the Environmental Health Australia annual professional development symposium at Halls Gap. The theme was "Crisis and Opportunity and covered topics that were very relevant to us including flooding, meth and hoarders cleans. Jenny and I spoke to a lot of different people in government including the Department of Health and the Metropolitan Fire Brigade who were very interested in talking to SCRIA and our members. We found that the name certainly hits the spot with professionalism!



Our next meeting will be held at the Leighoak Club on 18<sup>th</sup> November. *We look forward to seeing you there.*

Regards,

Clare Collins  
**Victorian Chapter President**

## **NSW Chapter Report**

It's that time of year again, it seems only a few months back when NUCCRA NSW (as we were then known) were celebrating Christmas and the end of year at the Curry Leaf Restaurant in Seven Hills and yet here we are again.

For our October meeting we had Nick from Carpet Cleaners Warehouse giving us a run down on the Dry Fusion system for cleaning carpet. If you do any carpet cleaning in your business, even if it's just post remediation then Dry Fusion is really something that you should take a look at. Speak with Nick for further information.



We are taking a break from our regular meetings during this time of year, the only thing left to do is to have our end of year get together, details of this event will follow shortly. SCRIA NSW meetings are set to recommence in March of 2012.

Talk soon.

Rod McGeorge  
NSW Chapter President

## Carpet Product Knowledge – Carpet Grading



### CARPET GRADING

What do you mean by the weight of the carpet?

This is the total pile weight of the carpet and it refers to the yarn contained within the carpet structure (i.e. pile yarn above the primary backing plus the yarn underneath the primary backing). The measure is grams per square metre (g/sq. m).

What do the different performance grading schemes mean? i.e. ACCS (Australian Carpet Classification Scheme), ECS (Environmental Certification Scheme), WNZ (Wools of New Zealand), Woolmark (Australian Wool Innovation/The Woolmark Company)

All are grading schemes that are used in Australia and New Zealand and they specify a range of Residential and Contract carpet grades using durability and appearance retention criteria. Within the durability and appearance retention categories, requirements are specified to assess yarn and carpet construction, colour and design, fastness to light; rubbing and shampoo together with soiling propensity and the flammability (specific to ACCS) characteristics of a particular product submitted for grading.

The ACCS Environmental Certification Scheme (ECS) is a scheme that specifies acceptable levels of volatile organic compound (VOC) emissions together with thermal and acoustic properties. To make use of the ECS scheme, a carpet company must be an ACCS licensee, have products ACCS graded and comply with a range of reporting, recycling, water, power use and sustainability criteria.

Carpets that do not carry a grading label from any of the schemes noted above should be very carefully assessed for their durability and appearance retention properties together with their suggested suitability of purpose.

Grading Scheme: How do I relate the grading to a residential installation?

Consider the grading labels on the reverse of the carpet sample to assist with recommended use area descriptions or symbols:

In most cases a Residential Heavy Duty (3-star or 4-star) or Residential Extra Heavy Duty (5-star or 6-star) grading will apply for a 4 to 6 person household then consider the following Steps.

#### Step 1:

*Make a list of Primary and Secondary Considerations –*

#### Primary Considerations -

- Choice of texture/style e.g. Cut, Loop, Cut/Loop
- Persons residing in the household (adult/child)
- Floor plan
- Stairs included
- Traffic flow – in relation to the floor plan where is the heaviest traffic flow?

- Use of wheel chairs, walking frames, other wheeled traffic
- Consumers expectation of performance life
- Cost

### **Secondary Considerations -**

- Colour
- Design
- Maintenance regime
- Fibre type preference
- Finishes applied (soil/stain treatment)

### **Step 2:**

*Prioritise Step 1 to make a decision regarding 3-star, 4-star, 5-star or 6-star.*

A similar system should be used when 1 person or 2 person households are considering carpet purchase. Keep in mind that carpets graded Residential Light Duty (1-star) or Residential Medium Duty (2-stars) indicate suitability for use in bedrooms or infrequently trafficked rooms rather than being suitable for use throughout the home. Even in a one or two person household, a minimum Residential Heavy Duty (3-star) graded carpet should be considered as the starting point.

How do I relate the grading scheme to particular commercial/contract situations?

A similar approach as used for residential carpet can be adopted and the contract grading labels have Use Location Guidance for this purpose. However, there are locations/installations that require a greater number of years of service and other performance parameters. In these situations, a carpet construction should have the performance parameters specified and evaluated in conjunction with the carpet manufacturer.

When the carpet is graded and includes a reference to 'suitable for stairs', what does this mean compared to 'not suitable for stairs? If a carpet is suitable for stairs, will it perform better than if it is not?

A carpet that is graded Heavy Duty 'plus stairs' does not have a higher performance than a carpet graded Heavy Duty 'not suitable for stairs'. A primary requirement for a carpet to be considered as 'suitable for use on stairs' is it must meet the specifications for Residential Heavy Duty as a minimum. The 'plus stairs' product must have a construction that makes it suitable for stair use i.e. it does not show 'grin-through to the backing' when bent around a stair nosing, meets Residential Heavy Duty specifications for durability and appearance retention together with a minimum pile density and maximum pile height. A 'plus stairs' product will have a different level of performance in an installation when making a comparison between carpet that has been trafficked on a level surface compared to carpet

on stairs. The carpet on stairs will demonstrate appearance change in a shorter time due to the concentrated and specific action of walking up and down stairs.

This is one reason why carpet retailers suggest extra carpet be bought at the time of the initial

purchase to replace carpet installed on stairs when the pile appearance becomes unacceptable.

[More...](#)



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### SCRIA Office Report

The SCRIA Secretariat is currently updating all member profiles on the SCRIA Website.

If you would have updated your company logo or services that you provide, please send an email to [info@nuccra.asn.au](mailto:info@nuccra.asn.au).

Thank you.

Regards,  
NUCCRA Secretariat

### Business Partner Program

#### Gold Business Partners

 <p><b>Carpet Cleaners Warehouse</b> YOUR PARTNERS IN CLEANING &amp; RESTORATION SUCCESS!</p>	 <p><b>MYCOLOGIA</b> PERTH · MELBOURNE · SYDNEY</p>
 <p><b>Bennett</b> DIRECT</p>	 <p>PROUDLY TRAINED BY <b>JENA DYCO</b> INTERNATIONAL ACADEMY OF FLOORING &amp; FABRIC CARE</p>

#### Silver Business Partners

<a href="#">Restoration Express</a>	<a href="#">Whyte's Specialised Equipment</a>	<a href="#">Aqua Seal</a>
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#### Bronze Business Partners

<b>IICRC</b>	<b>Client Edge</b>	<b>Fresh Green Clean</b>	<b>Flash Management</b>
<b>Mould Lab</b>	<b>Agar</b>	<b>My Vids</b>	

[To become a business partner call 1800 621 872 or Click Here...](#)

### Upcomming Events

Date	Event	Contact
Thursday 24th November 2011 - 6.00pm	QLD Chapter Meeting	Wynnum Manly Leagues Club 92 Wondall Rd Manly West.
Thursday 31st January 2012		
Thursday 28th March 2012	VIC Chapter Meeting	Stematic Warehouse, Breaaside
21st November 2011 - 6.00pm	NSW Members Meeting	West Ryde Hotel, West Ryde

**2011 Committee Members**

President	Gary Bourke	<a href="mailto:gary@phjservices.com.au">gary@phjservices.com.au</a>
Vice President	Rod See	<a href="mailto:rodsee@optushome.com.au">rodsee@optushome.com.au</a>
Treasurer	Nick Bredhauer	<a href="mailto:nickb@ccwarehouse.com.au">nickb@ccwarehouse.com.au</a>
Secretary	Jenny Boymal	<a href="mailto:jenny@jenadyco.com">jenny@jenadyco.com</a>
QLD State President	Scott De Vere	<a href="mailto:deverecleaning@gmail.com">deverecleaning@gmail.com</a>
NSW State President	Rod McGeorge	<a href="mailto:rod@futurefloor.com.au">rod@futurefloor.com.au</a>
VIC State President	Clare Collins	<a href="mailto:ccollins@percocleaningandrestoration.com.au">ccollins@percocleaningandrestoration.com.au</a>
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